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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/643,987	08/20/2003	Marybeth Ahern	00240293US	5154
7590 03/02/2010 Andrew M. Calderon			EXAMINER	
Greenblum and Bernstein P.L.C.			KARDOS, NEIL R	
1950 Roland C Reston, VA 20			ART UNIT	PAPER NUMBER
,			3623	
			MAIL DATE	DELIVERY MODE
			03/02/2010	PAPER

Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

Application No. Applicant(s) 10/643 987 AHERN ET AL. Office Action Summary Examiner Art Unit Neil R. Kardos 3623 -- The MAILING DATE of this communication appears on the cover sheet with the correspondence address --Period for Reply A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) OR THIRTY (30) DAYS. WHICHEVER IS LONGER, FROM THE MAILING DATE OF THIS COMMUNICATION. Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication. If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication - Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133). Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b). Status 1) Responsive to communication(s) filed on 09 December 2009. 2a) This action is FINAL. 2b) This action is non-final. 3) Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under Ex parte Quayle, 1935 C.D. 11, 453 O.G. 213. Disposition of Claims 4) Claim(s) 1-8.10.32-41 and 52-63 is/are pending in the application. 4a) Of the above claim(s) is/are withdrawn from consideration. 5) Claim(s) _____ is/are allowed. 6) Claim(s) 1-8,10,32-41 and 52-63 is/are rejected. 7) Claim(s) _____ is/are objected to. 8) Claim(s) _____ are subject to restriction and/or election requirement. Application Papers 9) The specification is objected to by the Examiner. 10) The drawing(s) filed on is/are; a) accepted or b) objected to by the Examiner. Applicant may not request that any objection to the drawing(s) be held in abevance. See 37 CFR 1.85(a). Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d). 11) The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152. Priority under 35 U.S.C. § 119 12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f). a) All b) Some * c) None of: Certified copies of the priority documents have been received. 2. Certified copies of the priority documents have been received in Application No. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)). * See the attached detailed Office action for a list of the certified copies not received.

1) Notice of References Cited (PTO-892)

Paper No(s)/Mail Date

Notice of Draftsperson's Patent Drawing Review (PTO-948)

information Disclosure Statement(s) (PTO/SB/08)

Attachment(s)

Interview Summary (PTO-413)
 Paper No(s)/Mail Date.

6) Other:

5) Notice of Informal Patent Application

DETAILED ACTION

This is a **FINAL** Office Action on the merits in response to communications filed on December 9, 2009. Currently, claims 1-8, 10, 32-41, and 52-63 are pending and have been examined.

Response to Arguments

Applicant's arguments filed on December 9, 2009 have been fully considered but they are not persuasive. Applicant argues that the cited references are not directed to managing and tracking changes in an organization. (See Response, pages 10 and 13). Examiner respectfully disagrees. Buchanan discloses that a key part of business modeling is to identify "change drivers" and "concentrate on those aspects of the business process that will need to be changed in order to deliver the new corporate values and priorities." (Page 6: final paragraph). The models also help in an "analysis of the gap between what already exists and what is called for by the changed strategy." (Page 7). Buchanan also discloses gap analysis and migration planning (see figure 4 and 5). Thus, Buchanan is directed to managing and tracking changes in an organization.

Frank proposes a model that aids in "business redesign" and "business process redesign."

(See page 1: column 2). The model disclosed by Frank helps to coordinate all of the requirements necessary to manage a change in corporate strategy. (See page 1: column 2: "While system design, analyzing, and redesigning a corporate strategy and a company's organization respectively are complex tasks on their own, their coordination is required in order

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to provide for information systems that are consistent with strategic and organizational guidelines."). Thus, Frank is directed to managing and tracking changes in an organization.

The remainder of Applicant's arguments are directed to amended limitations, and are moot in view of the new ground(s) of rejection below.

Claim Rejections - 35 USC § 112

The following is a quotation of the second paragraph of 35 U.S.C. 112:

The specification shall conclude with one or more claims particularly pointing out and distinctly claiming the subject matter which the applicant regards as his invention.

Claims 1-8, 10, and 53-63 are rejected under 35 U.S.C. 112, second paragraph, as being indefinite for failing to particularly point out and distinctly claim the subject matter which applicant regards as the invention.

Claim 1: The amended limitation to claim 1 recites "wherein the method further comprises at least one of . . . ," and then recites two indented limitations that both include a list of limitations separated by commas. It is not clear whether "at least one of" refers to either the entire first or second indented limitation, or whether it refers to any one of the listed items in either indented limitation. Examiner assumes that it refers to one of the two entire indented limitations, and has examined the claim accordingly. However, clarification is required because given the broadest reasonable interpretation, "at least one of" could refer to any one of the listed items in either indented limitation.

<u>Claims 2-8, 10, and 53-63</u>: The dependent claims are rejected for failing to remedy the deficiencies of the claims from which they depend.

Claim Rejections - 35 USC § 103

The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

(a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.

Claims 1-8, 10, 32-41, and 52-62 are rejected under 35 U.S.C. 103(a) as being unpatentable over Buchanan, "Aligning Enterprise Architecture and IT Investments with Corporate Goals" in view of Frank, "Multi-Perspective Enterprise Modeling (MEMO) – Conceptual Framework and Modeling Languages," and further in view of Golightly (US 2003/0046130).

<u>Claim 1</u>: Buchanan discloses a method for managing and tracking changes, the method comprising the steps of:

- defining at least one customer requirement for an enhancement to an enterprise
 architecture (see page 1, paragraph 1, disclosing delivering and linking new
 enterprise solutions; page 1, paragraph 3, disclosing corporate goals and priorities;
 page 2, paragraph 1, disclosing identifying opportunities; page 5, paragraph 2,
 disclosing identifying opportunities);
- identifying at least one capability to provide the enhancement to the enterprise
 architecture (see page 1, paragraph 3, disclosing aligning IT projects with
 corporate goals and priorities; page 2, paragraph 1, disclosing identifying
 opportunities and recommending appropriate investments based on the

opportunities; page 2, paragraph 2, disclosing aligning IT with corporate goals; figure 3, depicting aligning systems with processes and goals; page 5, paragraph 3, disclosing identifying which assets will engage in processes to support business strategy; page 5, paragraph 4; page 6, paragraphs 3-4);

- estimating at least one of a revenue increase and a cost saving associated with the
 at least one capability (see page 3, paragraph 3, disclosing value as financial
 efficiency, which includes reducing costs or enhancing financial yield);
- determining a value provided by the at least one capability based upon an
 implementation cost and the at least one of a revenue increase and the cost saving
 (see page 3, paragraph 3, disclosing value as a reflection of financial efficiency
 and business effectiveness);
- using a database to store a hierarchical relationship of a goal, the value, the at least one capability, and a resource, the hierarchical relationship having a plurality of levels with one or more dynamic links that differ between the plurality of levels with one or more dynamic links that differ between the plurality of levels (see page 2, paragraph 3, disclosing a hierarchy that extends from the business strategy level to the IT implementation level and allows the organization to align business goals and IT investment plans; figure 3, depicting a business process that is linked to overall strategy and is supported by an application and technology infrastructure within a value chain; page 6, paragraphs 3-4, disclosing linking technology to program/project initiatives and defining relationships between

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processes and infrastructure; figures 4 and 5, depicting linking different levels of the enterprise architecture):

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- · wherein the method further comprises at least one of:
- · capturing and displaying current resources of the organization and how they relate to the organizations' mission in real-time (see page 5: paragraph 3: "an enterprise architecture . . . identifies (in a very targeted, pragmatic way) which assets will engage in what processes in support of the forward business strategy"; page 5: paragraph 4: "An enterprise business architecture is a business vision-driven process, that decomposes the enterprise's business strategies, the assets and processes required to execute them, as well as their impact on business functions"; see also Frank; figure 3, depicting a resource (insurance broker) and how it relates to an "Operations" activity, which is one step in the organization's value chain; Frank: figure 4, depicting resources that perform activities in an activity group, which drives value for the organization and is part of the organization's strategy), directly tracking which specific resources directly support the capabilities (see id.), and illustrating and quantifying a value of transforming an enterprise business model of the organization from a current "as-is" state to a proposed "tobe" business model (see page 7: "Any change in principles or in models results in an analysis of the gap between what already exists and what is called for by the changed strategy and the redefined enterprise architecture. Based on values and priorities assigned to requirements and principles, IT is in a position to create a set of priorities for modifications and to plan changes. . . . IT investments are made

according to objective measures of business strategic value and in accordance with a long term plan for infrastructure and architecture development."; see also page 5, disclosing current and future state models; page 2: paragraph 3, disclosing identifying the gaps between the current state and the future architecture; page 3, disclosing using value measures to guide decisions);

· defining the goal as a corporate directive establishing a final end point of an enterprise change (see page 2; paragraph 3, disclosing bridging the gap between the current and future states; page 5; paragraphs 3-4; page 6; last paragraph. disclosing a goal of changing aspects of the business; furthermore, this is an understood definition of a goal-a goal is some result or achievement toward which effort (change) is directed), defining the value as a customer value (see page 3: paragraph 3, disclosing value measures, including value to a customer; page 7: paragraph 1, disclosing prioritizing based on value; see also Frank: page 4, column 1 and figure 4, disclosing value chains, which by their definition are those activities that provide value to a customer), the at least one capability is a strategic capability that represents a critical function that the organization must be capable of performing to insure delivery of the customer value (see at least page 5: paragraphs 3-4, disclosing strategies; see also Frank: figure 4, depicting a value chain as well as activities that must be carried out to achieve the value; see also Frank: figure 3, depicting the same), and defining the resource as a physical component that must be present and supports the at least one capability (see page 5: paragraph 3-4, disclosing business strategies as well as the assets and processes that are required to execute them, and identifying assets that will engage in processes in support of a forward business strategy; see also Frank: figures 3 and 4, disclosing resources that perform activities that support a value chain and a generic strategy);

Buchanan does not explicitly disclose the remainder of claim limitations. Frank discloses:

- displaying the hierarchical relationship between the goal, the value which is associated with the goal, the at least one capability which represents critical functions for ensuring delivery of the value, and one or more resources which enables the at least one capability (see figure 4, depicting a display of "Generic Strategy" linked to "ValueChain" linked to "Activity" linked to "Resource"; page 2, column 2, paragraph 1, disclosing a "permanent representation of all relevant aspects on an enterprise (strategy, business processes, organizational structure, business entities, business rule, etc.)"; figure 1, depicting goals, processes, structure, and resources; page 4, section 3.3, paragraph 1, disclosing "means to navigate through the views of an enterprise model on various levels of detail");
- using a system implemented on a computer platform to partition information
 relevant to enterprise decision making for evolutionary change by creating
 categories of information and relating these categories to one another, the
 information being defined by at least one of the value, the at least one capability,
 and operational resources (see figure 4, described above; page 3, section 3.1,
 disclosing partitioning the information);

 using an automated system to manage the categories of information (see page 4: section 3.3, disclosing computer tools used to manage the categories).

Buchanan and Frank are both directed to enterprise modeling. Buchanan discloses requirements for achieving business goals, capabilities to achieve those requirements, and a value associated with the capabilities, as well as storing a relationship between these items. Frank discloses displaying the relationships between these items and managing the items on a computer system. It would have been obvious to one of ordinary skill in the art at the time the invention was made to use the system disclosed by Frank to store, display, and manage the hierarchical items disclosed by Buchanan. One of ordinary skill in the art would have been motivated to do so for the benefit of efficiencies gained through the visualization of the model (see Frank, page 2, section 2, paragraph 2, disclosing that visualization of models contributes to a better understanding).

Buchanan and Frank do not explicitly disclose capturing and linking process measurements from one or more external modeling tools to the database to allow process performance to be accessed by the system. Golightly discloses this limitation (see paragraph 77, disclosing receiving process data; paragraph 83-85, disclosing receiving performance data values and models; paragraphs 105-107, disclosing external inputs; paragraphs 140 and 143, disclosing production performance). Buchanan, Frank, and Golightly are all directed to frameworks for modeling a business. It would have been obvious to one of ordinary skill in the art at the time the invention was made to combine aspects of Golightly's architecture with aspects of the architectures of Buchanan and Frank. This combination of known elements retains the functionality of the separate elements and produces a result that would be predictable to one of

ordinary skill in the art. Furthermore, One of ordinary skill in the art would have been motivated to add the performance measurements of Golightly to the architectures of Buchanan and Frank for the benefit of efficiencies gained by tracking performance and using results to make better decisions.

Claim 2: Buchanan discloses:

- mapping the at least one customer requirement to the at least on capability (see page 1, paragraph 3, disclosing aligning IT projects with corporate goals and priorities; page 2, paragraph 1, disclosing identifying opportunities and recommending appropriate investments based on the opportunities; page 2, paragraph 2, disclosing aligning IT with corporate goals; figure 3, depicting aligning systems with processes and goals; page 5, paragraph 3, disclosing identifying which assets will engage in processes to support business strategy; page 5, paragraph 4; page 6, paragraphs 3-4; Examiner's note: Frank also teaches this limitation see at least figure 4); and
- comparing the value provided by the at least one capability with another value
 provided by at least one other capability and determining which capability
 provides optimum value (see page 7, paragraphs 1-2, disclosing that investments
 are made according to objective measure of business strategic value; Examiner's
 note: Golightly also teaches this limitation see paragraphs 77, 86, 115, 129, and
 133, as well as figure 6).

<u>Claim 3</u>: Buchanan discloses wherein the identifying step includes identifying one or more strategic resources to support the at least one capability (see sections cited in the rejection of claim 1; Buchanan discloses IT infrastructure for supporting corporate goals; Examiner's note: Frank also discloses this limitation – see at least figure 4).

Claim 4: Buchanan discloses wherein the identifying at least on capability step includes identifying at least one of a business process (see figure 3), a personnel skill/competency, a physical entity (see figure 3, disclosing technology infrastructure), an information technology (see figure 3, disclosing applications and infrastructure), a system component (see id.), and an infrastructure component (see id.).

Claim 5: Buchanan discloses assigning a weight to the one or more strategic resources and prioritizing the one or more strategic resources based on the assigned weight (see page 7, paragraphs 1-2, disclosing assigning priorities for investments; Examiner's note: Golightly also teaches this limitation – see paragraphs 25, 53-54, and 158-159). Furthermore, Examiner takes Official Notice that it was well-known in the art at the time the invention was made to assign weights and prioritize elements in view of those weights.

Claim 6: Buchanan discloses assigning outcome based performance metrics to the one or more strategic resources (see page 3, paragraph 3, disclosing objective measure that capture aspects of value; page 7, paragraphs 1-2, disclosing objective measures of business value; Examiner's note: Golightly also discloses this limitation – see paragraphs 85, 103, 140, and 143).

Claim 7: Buchanan and Frank do not explicitly disclose the limitations of this claim. Golightly discloses implementing and tracking the one or more strategic resources based on the outcome based performance metrics (see ¶ 85, disclosing providing performance information; ¶ 103, disclosing throughput and production rates of machinery; ¶ 140, disclosing production attributes such as cost, quality, yield, and capacity; ¶ 143, disclosing production rate, cycle times, quality summaries, and running production tallies). It would have been obvious to one of ordinary skill in the art at the time the invention was made to incorporate the business management techniques of Golightly into the framework disclosed by Buchanan and Frank in order to track performance of implemented projects. One of ordinary skill in the art would have been motivated to do so for the benefit of accurately and efficiently determining the impact of implemented projects.

Claim 8: Buchanan discloses assigning a weight to the at least one capability and prioritizing the at least one capability based on the assigned weight (see page 7, paragraphs 1-2, disclosing assigning priorities for investments; Examiner's note: Golightly also teaches this limitation – see paragraphs 25, 53-54, and 158-159). Furthermore, Examiner takes Official Notice that it was well-known in the art at the time the invention was made to assign weights and prioritize elements in view of those weights.

<u>Claim 10</u>: Buchanan discloses assigning outcome based performance metrics to the at least one capability (see page 3, paragraph 3, disclosing objective measure that capture aspects of

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value; page 7, paragraphs 1-2, disclosing objective measures of business value; Examiner's note: Golightly also discloses this limitation – see paragraphs 85, 103, 140, and 143).

Buchanan and Frank do not explicitly disclose tracking the at least one capability based on the outcome based performance metrics. Golightly discloses this limitation (see ¶ 85, disclosing providing performance information; ¶ 103, disclosing throughput and production rates of machinery; ¶ 140, disclosing production attributes such as cost, quality, yield, and capacity; ¶ 143, disclosing production rate, cycle times, quality summaries, and running production tallies). It would have been obvious to one of ordinary skill in the art at the time the invention was made to incorporate the business management techniques of Golightly into the framework disclosed by Buchanan and Frank in order to track performance of implemented projects. One of ordinary skill in the art would have been motivated to do so for the benefit of accurately and efficiently determining the impact of implemented projects.

<u>Claims 32-41 and 52</u>: Claims 32-41 and 52 are substantially similar to claims 1-8 and 10, and are rejected under similar rationale.

Claim 53: The cited references do not explicitly disclose wherein the at least one customer requirement is defined in response to a request by a customer. However, the cited references at least suggest this limitation because they discuss corporate goals, and corporate goals are a reflection of customer value. Furthermore, Examiner takes Official Notice that it was well-known in the art at the time the invention was made to define customer requirements in response to a request by a customer (e.g. through the use of customer surveys or feedback). It

would have been obvious to one of ordinary skill in the art at the time the invention was made to define the requirements of Buchanan in response to a customer request, as is well-known in the art. One of ordinary skill in the art would have been motivated to do so for the benefit of value gained through responding to customers.

Claim 54: Buchanan discloses wherein the value is monetary or in terms of strategic business worth (see page 3, paragraph 3).

Claim 55: Buchanan and Frank do not explicitly disclose wherein the outcome based performance metrics are defined and tested by conducting facilitates working sessions or building simulation models. Golightly teaches this limitation (see Golightly generally; the disclosure is directed to predictive models). It would have been obvious to one of ordinary skill in the art at the time the invention was made to perform the simulations of Golightly when analyzing the impact of changes to the enterprise frameworks of Buchanan and Frank. One of ordinary skill in the art would have been motivated to do so for the benefit of a more efficient and accurate way to measure the impact of changes.

Claim 56: Buchanan and Frank do not explicitly disclose wherein the estimates are at least one of entered, recorded, or modified as additional real performance information is observed. Golightly discloses this limitation (see at least § 83). It would have been obvious to one of ordinary skill in the art at the time the invention was made to use the estimates taught by Golightly when analyzing the impact of proposed to the enterprise frameworks of Buchanan and

Frank. One of ordinary skill in the art would have been motivated to do so for the benefit of a more accurate indication of the impact that a change will have on an enterprise.

Claim 57: Buchanan and Frank do not explicitly disclose allowing at least one organizational executive to track functionality and flag one or more of the at least one capability. Golightly discloses tracking and flagging capabilities (see at least ¶ 29-33 and 83).

Furthermore, Examiner takes Official Notice that it was well-known in the art at the time the invention was made to flag areas of concern while tracking and monitoring performance. Thus, It would have been obvious to one of ordinary skill in the art at the time the invention was made to flag certain capabilities while tracking and monitoring performance as disclosed by the cited references. One of ordinary skill in the art would have been motivated to do so for the benefit of efficiencies gained by closely monitoring areas of concern.

<u>Claim 58</u>: Buchanan discloses using the assigned weight to make a decision based on one or more of the implementation cost, the revenue increase, and the cost saving (see page 3, paragraph 3; page 7, paragraphs 1-2).

Claim 59: Buchana discloses providing the user with a plurality of dynamic links to operational elements of the system (see page 2, paragraph 3, disclosing a hierarchy that extends from the business strategy level to the IT implementation level and allows the organization to align business goals and IT investment plans; figure 3, depicting a business process that is linked to overall strategy and is supported by an application and technology infrastructure within a

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value chain; page 6, paragraphs 3-4, disclosing linking technology to program/project initiatives and defining relationships between processes and infrastructure; figures 4 and 5, depicting linking different levels of the enterprise architecture; Examiner's note: Frank also discloses this limitation – see figure 4). The cited references do not disclose every one of the claimed links. However, the claimed links amount to non-functional data such as a mere arrangement of data. Such nonfunctional descriptive material is not given patentable weight absent a new and unobvious functional relationship between the nonfunctional matter and the substrate. *In re Gulack*, 703 F.2d 1381, 1385 (Fed. Cir. 1983); *In re Lowry*, 32 F.3d 1579, 1583-84 (Fed. Cir. 1994); MPEP 2106.01. Where the only difference between the prior art product and the claimed invention is printed matter that is not functionally related to the product, the content of the printed matter will not distinguish the claimed product from the prior art. *In re Ngai*, 367 F.3d 1336, 1339 (Fed. Cir. 2004); MPEP 2112.01(III).

Claim 60: Buchanan and Frank do not explicitly disclose storing updates to the database dynamically as changes are made to the hierarchical relationship. Golightly discloses this limitation (see abstract). Furthermore, Examiner takes Official Notice that it was well-known in the art at the time the invention was made to save updates to a database when changed are made. It would have been obvious to one of ordinary skill in the art at the time the invention was made to save the models of Buchanan and Frank to a database as they are changed according to the disclosure of Golightly and the knowledge of one of ordinary skill in the art. One of ordinary skill in the art would have been motivated to do so for the benefit of efficiencies gained by storing the correct and most recent versions of documents.

<u>Claim 61</u>: Buchanan discloses using the system to transition the at least one capability into actual operations (see page 1, paragraph 1, disclosing implementing new solutions quickly).

Claim 62: Buchanan discloses determining whether the at least one capability supports and satisfies a customer value (see page 1, paragraph 3, disclosing aligning projects with goals; page 2, paragraphs 2-3; page 3, paragraph 3, disclosing valuing investments; page 7, paragraphs 1-2).

Claim 63 is rejected under 35 U.S.C. 103(a) as being unpatentable over Buchanan, Frank, and Golightly, and further in view of Chalmeta, "References Architectures for Enterprise Integration."

Claim 63: The cited references do not explicitly disclose conducting a tradeoff analysis and a business case analysis, the tradeoff analysis being based on a cost, a time factor, and a benefit. Chalmeta discloses this limitation (see page 188: column 1: paragraph 2, disclosing a cost/benefit analysis and meeting physical requirements; page 190: section 12, disclosing decision support systems; page 183: column 2: item 3, disclosing sorting priority of short, medium, and long term projects). It would have been obvious to one of ordinary skill in the art at the time the invention was made to conduct a tradeoff analysis as disclosed by Chalmeta when considering the investment decisions disclosed by Buchanan. One of ordinary skill in the art would have been motivated to do so for the benefit of selecting the most effective and efficient projects to implement.

Conclusion

Applicant's amendment necessitated the new ground(s) of rejection presented in this Office action. Accordingly, THIS ACTION IS MADE FINAL. See MPEP § 706.07(a). Applicant is reminded of the extension of time policy as set forth in 37 CFR 1.136(a).

A shortened statutory period for reply to this final action is set to expire THREE MONTHS from the mailing date of this action. In the event a first reply is filed within TWO MONTHS of the mailing date of this final action and the advisory action is not mailed until after the end of the THREE-MONTH shortened statutory period, then the shortened statutory period will expire on the date the advisory action is mailed, and any extension fee pursuant to 37 CFR 1.136(a) will be calculated from the mailing date of the advisory action. In no event, however, will the statutory period for reply expire later than SIX MONTHS from the date of this final action.

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Neil R. Kardos whose telephone number is (571) 270-3443. The examiner can normally be reached on Monday through Friday from 9 am to 5 pm.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Beth Boswell can be reached on (571) 272-6737. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

Neil R. Kardos Examiner Art Unit 3623

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